

Terms and Conditions

Last updated: December 2, 2025

Welcome to **Soul Centered Healing LLC** (“Company,” “we,” “our,” or “us”). These Terms and Conditions (“Terms”) govern your use of our website **thesoulcenteredhealing.com**, including any content, features, digital products, or services offered through it (collectively, the “Services”).

By accessing or using our Services, you agree to comply with and be bound by these Terms. If you do not agree, please discontinue use of our website and services.

1. Purpose and Scope

This website provides information, educational resources, and access to professional therapy, coaching, and wellness services offered by **Nyomi Roth, LPC**.

Nothing on this website is intended to substitute professional diagnosis, therapy, or medical treatment unless explicitly stated in your signed client agreement.

2. Professional Services Disclaimer

Therapy Services

Therapy services are provided exclusively to clients located in jurisdictions where **Nyomi Roth, LPC**, is licensed to practice.

Coaching and Consulting

Coaching, courses, digital downloads, and group programs or events offered through this website are **not** psychotherapy and should not be interpreted as mental health treatment.

Emergency Situations

Soul Centered Healing LLC does not provide crisis services. If you are in an emergency or experiencing a mental health crisis, call **911**, go to your nearest emergency room, or contact your local crisis hotline.

3. Appointments and Payments

Session Fees

Fees for therapy, coaching, workshops, events or consultation sessions are disclosed at the time of booking or in your client agreement forms which are sent prior to the first session on the EHR or via email.

Payment Terms

Payment is due **at the time of service**, unless otherwise outlined in your service agreement. Accepted payment methods include credit or debit card through **SimplePractice**, and insurance-based payments processed through **Headway** for eligible clients.

Missed or Late Appointments

- Appointments canceled with less than **24 hours' notice** will be charged the full session fee.
- Repeated no-shows or late cancellations may result in the discontinuation of services.

4. Refunds and Returns

Therapy, Coaching, Consultation, or Group Sessions

Session fees are **non-refundable** once a session has occurred.

Physical and any Digital Products (eBooks, Courses, Workbooks, etc.)

- Products including digital products are **non-refundable** once purchased.
- Refund requests must be submitted via email to info@thesoulcenteredhealing.com.

Workshops, Retreats and Events

Cancellations made at least **2 days** before the event may be eligible for a partial refund or a transfer credit. Late cancellations or day of will forfeit all fees at discretion of business.

5. Cancellations and Rescheduling

Appointments may be canceled or rescheduled by contacting us at soulcenteredhealing.va@gmail.com or via your client portal at least **24 hours** before the scheduled time.

- Cancellations with less than 24 hours' notice will be billed at the full session fee.
- Repeated cancellations may result in discontinuation of services.

6. Delivery and Service Timelines

In-Person Sessions

Conducted at the designated location (if/when applicable).

Virtual Sessions

Held through a secure telehealth platform via **SimplePractice**.
A session link will be provided in advance of your appointment.

Digital Products

Delivered immediately through email confirmation or a download link once payment is processed.

If you do not receive your digital product within **24 hours**, contact **us via email**.

7. Confidentiality and Privacy

We are committed to maintaining your privacy and confidentiality. Client information is protected in accordance with HIPAA and applicable state laws.

Exceptions to confidentiality include:

- Risk of harm to self or others

- Suspected abuse or neglect
- Court order or legal requirement

For full details, please review our **Privacy Policy**.

8. Intellectual Property

All website content and materials produced including ebooks, powerpoint presentations, physical books, guided journals or workbooks—including text, graphics, videos, digital downloads, and course materials—is the intellectual property of **Soul Centered Healing LLC**. You may not reproduce, share, modify, or distribute any materials without explicit written permission.

9. Limitation of Liability

By using this website and our Services, you acknowledge that:

- Outcomes of therapy, coaching, or other educational programs or offerings cannot be guaranteed.
 - Soul Centered Healing LLC is not responsible for direct, indirect, incidental, or consequential damages related to your use of our Services or website.
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10. Third-Party Links

Our website may contain links to third-party sites.

We do not endorse or control these sites and are not responsible for their content, practices, or policies.

11. Termination of Services

We reserve the right to suspend, terminate, or decline services if:

- Cancellation/no-show policies are repeatedly violated
- Payment is not received
- Ethical or safety concerns arise

In such cases, we will offer to provide referrals when clinically appropriate.

12. Governing Law

These Terms are governed by the laws of the **Commonwealth of Virginia**, without regard to conflict-of-law principles.

13. Updates to These Terms

We may update or modify these Terms periodically.

Revisions will be posted on this page with an updated “Last Updated” date.

Continued use of our website constitutes acceptance of the updated Terms.

14. Contact Us

If you have questions about these Terms and Conditions, please contact:

Soul Centered Healing LLC

Email: soulcenteredhealing.va@gmail.com